



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,662  
Filed: June 23, 2000  
Inventor(s):  
Allen B. Childress

Examiner: Pardo, Thuy  
Group/Art Unit: 2175  
Atty. Dkt. No: 5053-27800

Title: RELEVANCE  
CALCULATION FOR A  
REFERENCE SYSTEM IN  
AN INSURANCE CLAIMS  
PROCESSING SYSTEM

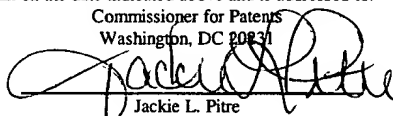
§  
§  
§  
§  
§  
§  
§  
§  
§  
§  
§

CERTIFICATE OF MAILING  
UNDER 37 C.F.R. §1.8

DATE OF DEPOSIT: 12-2-02

I hereby certify that this correspondence is being deposited with  
the United States Postal Service with sufficient postage as first  
class mail on the date indicated above and is addressed to:

Commissioner for Patents  
Washington, DC 20531

  
Jackie L. Pitre

AMENDMENT; RESPONSE TO OFFICE ACTION MAILED JULY 31, 2002

Commissioner for Patents  
Washington, D.C. 20231

RECEIVED

DEC 11 2002

Technology Center 2100

Amendment

Sir:

Please amend the above-captioned application as follows:

*In the Claims:*

Please add the following claims:

71. (new) A method for determining relevance values of terms in a help database in a computer-based insurance claims processing system, the method comprising:  
numbering one or more words in a portion of a document from N down to 1, wherein N is  
a total word count of the portion of the document;

12/11/2002 MBELETE1 00000089 501505 09603662

01 FC:1201 1092.00 CH  
02 FC:1202 1440.00 CH